

# Stain Removal Guide

**The main thing is not to panic.**

We would love to help you when these little mishaps occur. We are always on hand with our spot cleaning service if required but also, we can provide a handy guideline to deal with these issues when they arise, without the need for calling in a professional carpet cleaning company.

## **GUIDELINE: Act as quickly as possible**

- Use an absorbent cloth or kitchen roll to deal with excess spillage.
- Always dab the area. DO NOT scrub as this will damage the fibres of the carpet.
- Ensure the cleaning product you are about to use is safe for wool. Such products include our spot and stain removal.
- Always pre-test the cleaner on an inconspicuous area of carpet. Always wear rubber gloves when using the product.
- DO NOT apply the product directly to the stain. Apply the product to the cloth and then apply to the stained area.
- Do not over-wet the area. Use 2 – 3 small applications if necessary. This will be more effective than one large application.
- Always work from the edge of the stain and move inwards.
- DO NOT use any other household products such as soap or washing up liquid. Only use cleaning products that are made specifically for wool carpets.

**For product orders visit:**

**[www.artofclean.co.uk/shop](http://www.artofclean.co.uk/shop)**

**For more information call us on:**

**01223 863 632**



**[www.artofclean.co.uk](http://www.artofclean.co.uk)**

You have just had your carpet and upholstery professionally cleaned. **How do you keep this carpet clean and looking as good as it does now?** This guide will help you care for your carpets in the correct way helping them last for many years to come.

Let's face it –  
it will get dirty!  
Your cleaning regime  
is the only weapon  
you have.

### SPOT REMOVAL

Use a professional spot remover that does not bleach or will not attract soil to clean up small marks and spills as they appear. This will save the item from marks that may become permanent.



### Here are a few tips on keeping your carpet clean:

#### Regular Cleaning

Regular professional cleaning and the application of a stain protector can significantly extend the life of your carpet and upholstery. As a rule, your carpets and upholstery should receive a professional clean before they become visibly dirty. It would help if you got protector re-applied after every 2nd clean. You may find great benefit in our VIP Maintenance Plan where your carpets get cleaned once a year and you spread your costs over a small monthly payment.

#### Walk off and entrance mats

Grit and dry soil tracked in from outside will wear your floor out very fast. They are there to absorb dirt before it enters the home. See it as a "sponge"... once the sponge is full the mat has lost its purpose. We advise larger clean and secure walk off mats at all entrances to your home. Smaller loose lay walk-off-mats can be washed in your washing machine to keep them clean. Large removable walk-off-mats can be cleaned by us. Please contact us for a quote. You can also deliver them to your local dry cleaners for cleaning.

[www.drycleanerscambridge.co.uk](http://www.drycleanerscambridge.co.uk)

For fitted walk off mats contact:

[www.artofflooring.co.uk](http://www.artofflooring.co.uk) to get a quote for replacements if this may be required.

# Cleaning routine

The regular maintenance of your carpets and upholstery must be done correctly.

## Regular Maintenance

You will need: Find many of these products at [www.artofclean.co.uk/shop](http://www.artofclean.co.uk/shop)

- Professional Spot and Stain Remover
- White absorbent cotton towel
- Good Quality Vacuum Cleaner
- An Upright vacuum cleaner with a beater bar is best for most carpets.
- Power Brush attachment to vacuum stairs and upholstery.



## Regular Vacuuming

Your carpets and upholstery act as filters in your home. Therefore, it attracts the dust from the air and thus you must vacuum so you can extract the dirt from it. Use crevice tools to get into corners and hard to reach places.

Use the power brush attachment to vacuum stairs and upholstery.

Plump up cushions on your upholstery suite from time to time to prevent the cushions sagging down and permanently deforming.

## Insect Damage:

Many of the carpets we clean show signs of past or present moth infestation. It is heart-breaking to see the damage these little critters can cause. Here are a few things you can do to keep your carpet protected from Carpet Moths

Get your Carpets cleaned:



Moths love to munch on wool fibres (due to the protein content) We find moths prefer dirty fibres over clean fibres. Watch out to place large furniture units on to carpet for prolonged periods.

Moths hide under the units and lay their eggs in those spaces where the larvae end up eating the fibres. Move the big items from time to time and give it a thorough vacuum.

If you see moths flying it would be wise to set up moth traps to identify infestations early and take action. When getting your carpet cleaned by a professional – ask to get moth repellent applied. It is not guaranteed to work all the time, but it reduces the risk of an infestation.

You can buy moth traps and treatments at [www.artofclean.co.uk/shop](http://www.artofclean.co.uk/shop)